

## Vocalocity® Pricing & Features



### Extension Plans

	Per User/Mth.	Per Minute Per Ext.	U.S. & Canada*	In Network Calls	Phone Number
<i>Most Popular!</i> <b>Unlimited Extension</b>	<b>\$39.99</b>	Free	Free	Free	Direct Inbound Dial Included with each ext.
<b>Metered Extension</b>	<b>\$14.99</b>	\$0.03/min/ext.	Free	Free	Direct Inbound Dial Included with each ext.
<b>Unlimited Virtual Extension</b>	<b>\$14.99</b>	N/A	N/A	N/A	Direct Inbound Dial for direct outbound fwding

### Additional Features Included in each Plan

#### Voicemail

- ▶ Password Protected
- ▶ Unavailable/Busy/Employees Name
- ▶ Voicemail to Email - receive voicemail as a .wav file attached to email
- ▶ Multiple Mail Folders
- ▶ Visual Waiting Indicator

#### Call Waiting

#### Auto Attendant

- ▶ Day and Night Mode - Schedule different greetings according to time of day and day of week
- ▶ Dial-by-name Directory
- ▶ Virtual Departments
- ▶ Play different greeting messages on each incoming phone number
- ▶ Import Greetings: upload 3rd party professional greetings to use as Auto Attendant greetings

#### Local Number Portability

#### Unified Inbox

- ▶ Keep all messages in a single unified inbox - access and manage all messages from your existing inbox
- ▶ All Message Types - Supports voice, fax, and email messages

#### Do not Disturb

#### Directory Assistance (411)

#### Emergency Assistance (911)

#### Call Logs

#### Call Conference (3 way calling)

#### Never Miss a Call

- ▶ Cell phone integration - allows employees to forward calls to cell phones and use PBX functions from their cell phone
- ▶ Simultaneous Ringing - calls can be forwarded to multiple extensions that will ring simultaneously
- ▶ Follow Me - Calls can be forwarded to multiple numbers that will ring in a designated sequence

#### Music on Hold

#### Caller ID ACME COMPANY 800-762-9852

#### Caller ID Masking ACME COMPANY 800-762-9852 John Doe 423-762-9852

#### Call Flip

- ▶ Transfer calls to a cell phone to take a conversation on-the-go

#### Call Transfer

- ▶ Attended Transfer
- ▶ Blind Transfer

#### Web Portal Interface

#### Softphones

- ▶ Softphone support - compatible with the popular CounterPath Softphones

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### Add-on Features

	Price Per Month	Description	Highlights
<b>Main Company Number</b>	<b>\$9.99</b>	This number is attached to the main Auto-Attendant to allow incoming callers to reach the appropriate department or individual by selecting an option from a menu.	<ul style="list-style-type: none"> <li>• Different greetings for day or night</li> <li>• Unlimited Auto Attendant tiers</li> <li>• Dial by name directory</li> </ul>
<b>Toll Free Number</b>	<b>\$39.99</b>	Toll Free numbers allow you to be reached by anyone in the US and Canada without the caller incurring any long distance charges.	<ul style="list-style-type: none"> <li>• No per minute charges</li> <li>• Perfect for businesses with nationwide customer base</li> </ul>
<b>Local or Geographic Number</b>	<b>\$9.99</b>	Portray a local presence in any additional market by publishing a local phone number in any area code.	<ul style="list-style-type: none"> <li>• Local numbers for remote employees</li> <li>• Great for geo-targeted marketing campaigns</li> <li>• Same functionality as primary number</li> </ul>
<b>Fax</b>	<b>\$14.99</b>	Easily send and receive faxes via email and manage all messages in a unified inbox.	<ul style="list-style-type: none"> <li>• Unlimited use</li> <li>• Paperless fax solution</li> </ul>
<b>Conference Bridge</b>	<b>\$14.99 + \$0.03/min.</b>	Full-featured conference bridge, connecting up to 30 people at one time through the easy to use and secure conference bridge.	<ul style="list-style-type: none"> <li>• Unique dial-in number</li> <li>• Password Protected</li> <li>• Save on travel time and expenses</li> </ul>
<b>Virtual Mailbox</b>	<b>\$4.99</b>	Used to gather voicemail messages for a particular function or for employees that do not need full phone service.	<ul style="list-style-type: none"> <li>• Collect information; i.e. reservations</li> <li>• Create appearance of multiple business units</li> </ul>
<b>Call Groups</b>	<b>\$4.99</b>	Designate a number of extensions that will ring simultaneously to share the distribution of incoming calls.	<ul style="list-style-type: none"> <li>• Create departments; i.e. Sales, Support</li> <li>• Ensure incoming calls are answered</li> </ul>
<b>Call Queue</b>	<b>\$14.99 + \$0.03/min.</b>	An advanced queuing system that allows incoming calls to be placed in a queue until they can be answered by an available agent. Callers will hear customized music and messaging while waiting for an agent.	<ul style="list-style-type: none"> <li>• Opt-out for callers</li> <li>• Real-time monitoring/status</li> <li>• Assignment strategy - tiered, random or least used</li> </ul>

\* Only Continental United States and Canada Included in Plans

\*\* One Unlimited Ext and one Main Company Number required for service